



PIKE COUNTY MEMORIAL HOSPITAL 573-754-5531  
BOWLING GREEN CLINIC 573-324-5300  
LOUISIANA CLINIC 573-754-4584  
VANDALIA CLINIC 573-594-2111

## **Discrimination is Against the Law**

PCMH Clinic complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability or sex.

PCMH Clinic does not exclude people or treat them differently because of race, color, national origin, age, disability or sex.

PCMH Clinic provides communication in a manner that you understand free of charge. Communications will be effective and provided in a manner that facilitates understanding. Written information provided will be appropriate to age, understanding and as appropriate, language. As appropriate, communications specific to the vision, speech, hearing cognitive and language impaired patient will be appropriate to the impairment.

For specific language assistance needs please contact Tami Schneider, at 573-754-4584.

If you believe that PCMH Clinic has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability or sex, you can file a grievance with Connie Bair at 2305 Georgia Street, Louisiana, MO 63353, by phone at 573-754-5531.

You can file a grievance in person or via mail, fax or email. If you need help filing a grievance, Connie Bair is available to help you.

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights, electronically through the Office for Civil Rights Complaint Portal, available at <https://ocrportal.hhs.gov/ocr/portal/lobby.jsf>, or by mail or phone at:

U.S. Department of Health and Human Services  
200 Independence Avenue, SW  
Room 509F, HHH Building  
Washington, D.C. 20201  
1-800-368-1019, 800-537-7697 (TDD)

Complaint forms are available at <http://www.hhs.gov/ocr/office/file/index.html>.



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**Spanish: ATENCIÓN:** si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. 1-877-696-6775

**Chinese:** 注意: 如果您使用繁體中文, 您可以免費獲得語言援助服務。請致電 1-877-696-6775

**Vietnamese: CHÚ Ý:** Nếu bạn nói Tiếng Việt, có các dịch vụ hỗ trợ ngôn ngữ miễn phí dành cho bạn. Gọi số. 1-877-696-6775

**Serbian: OBAVJEŠTENJE:** Ako govorite srpsko-hrvatski, usluge jezičke pomoći dostupne su vam besplatno. 1-877-696-6775

**German: ACHTUNG:** Wenn Sie Deutsch sprechen, stehen Ihnen kostenlos sprachliche Hilfsdienstleistungen zur Verfügung. 1-877-696-6775

**Arabic:**

ملحوظة: إذا كنت تتحدث اذكر اللغة، فإن خدمات المساعدة اللغوية تتوافر لك بالمجان. اتصل برقم رقم هاتف الصم والبيكم-1-877-696-6775

**Korean: 주의:** 한국어를 사용하시는 경우, 언어 지원 서비스를 무료로 이용하실 수 있습니다. 번으로 전화해 주십시오. 1-877-696-6775

**Russian: ВНИМАНИЕ:** Если вы говорите на русском языке, то вам доступны бесплатные услуги перевода. 1-877-696-6775

**French: ATTENTION:** Si vous parlez français, des services d'aide linguistique vous sont proposés gratuitement. 1-877-696-6775

**Filipino: PAUNAWA:** Kung nagsasalita ka ng Tagalog, maaari kang gumamit ng mga serbisyo ng tulong sa wika nang walang bayad. 1-877-696-6775

**Dutch:** Wann du [Deutsch (Pennsylvania German / Dutch)] schwetzscht, kannscht du mitaus Koschte ebber gricke, ass dihr helft mit die englisch Schprooch. 1-877-696-6775

**Persian:**

توجه: اگر به زبان فارسی گفتگو می کنید، تسهیلات زبانی بصورت رایگان برای شما فراهم می باشد. با تماس بگیری 1-877-696-6775

**Cushite: XIYYEEFFANNAA:** Afaan dubbattu Oroomiffa, tajaajila gargaarsa afaanii, kanfaltiidhaan ala, ni argama. 1-877-696-6775

**Portuguese: ATENÇÃO:** Se fala português, encontram-se disponíveis serviços linguísticos, grátis. Ligue para 1-877-696-6775

**Italian: ATTENZIONE:** In caso la lingua parlata sia l'italiano, sono disponibili servizi di assistenza linguistica gratuita. 1-877-696-6775